



CalSWEC

California Social Work Education Center

Leadership. Partnership. Workforce Development.

Meeting: Evaluation & Research Committee	
Date February 9, 2023	
Attendees	Kari Beuerman, Shelby Boston, Sarah Carnochan, E. Maxwell Davis, David Foster, Allison Lowery, Carolyn McAllister, Emma Schifsky
Agenda/Topics	
I. Welcome and Introductions:	Members of the Committee introduced themselves.
II. Icebreaker	What is the top challenge you are working on right now? What is your dream research project related to CalSWEC?
III. Approval of Agenda	The agenda for today's meeting was approved.
IV. Review and approval of October 20, 2022 minutes	The minutes from the October 20, 2022, meeting were approved.
V. Updates CalSWEC Central evaluation and research updates (IV-E, IST, IBH)	<p>CalSWEC Central</p> <ul style="list-style-type: none"> • IV-E: New Program Evaluation Specialist, Allison Lowery, and new Project Manager, Emma Schifsky, attended the meeting. They are working to refine and adjust the Continuous Quality Improvement (CQI) tools used for the Title IV-E program. • IST: An analysis for qualitative satisfaction and report for quantitative satisfaction is ready to present at the Content Development Oversight Group (CDOG), a subcommittee of the Statewide Training and Education Committee (STEC). New elements were added to Supervisor Core, anchored in the statewide Integrated Core Practice Model (ICPM), and there is a new test design. There were new launches and new reports on Common Core. IST just completed a report on Commercially Sexually Exploited Children (CSEC) and also finished their biannual report. • IBH: Maxwell is negotiating with the California Department of Health Care Access and Information (HCAI) to develop a statewide behavioral health training program. IBH is working to enhance the data collection and evaluation tools to make them more robust. Negotiations are near completion and they are hopeful that funds from the project will allow for a robust evaluation. Maxwell intends to submit an article examining the qualitative data from the MHS program. She will be hiring an evaluator for this unit. • Adult and Aging: Maxwell is in the process of securing IRB approval for a post-hoc evaluation of the regional training project. She has been working with CDSS to bring the training project to scale and launch a statewide training program. They are close to execution of that grant. They have worked to ensure evaluation protocols and tools are available and funded from the outset. CDSS is invested in good evaluation.

Discussion	
Major Points	<p data-bbox="467 212 1143 243">Future of work from research and evaluation standpoint:</p> <ul data-bbox="467 254 1386 1717" style="list-style-type: none"> <li data-bbox="467 254 1386 390">• The group talked about the challenges of flexibility, particularly in non-exempt positions. HR departments don't allow daily flexible work schedules. Flexibility may become too flexible, with workers trying to do too much in their flex time. Flexibility requires a reorganization of time. <li data-bbox="467 394 1263 426">• Training of supervisors is needed to support remote work staff. <li data-bbox="467 430 1386 567">• They want to examine the relationship between the social worker and their client, and the impact of remote work on the relationship. That relationship is the largest indicator of positive outcomes. How do we guard against loss as a variable? <li data-bbox="467 571 1386 888">• BASSC: Remote work situation training started during the COVID lockdown. BASSC had trainings in ergonomics and performance management and measurement. They had telehealth/ tele social work presentations. In April, sessions focused on Remote Work 2.0. Research is being done by private evaluation networks rather than by academics. BASSC is inviting Bay Area partners to talk about what works and doesn't work. BASSC has found higher levels of engagement because more remote areas can actively participate. Their research has revealed ways to benefit from remote meetings. <li data-bbox="467 892 1321 957">• There are pressures of serving families with different languages and cultures. <li data-bbox="467 961 1386 1098">• Although there are many good trainings about how to work with remote workers, agencies may not be offering the training or the training is not regularly offered. More coaching and training on how to manage remote or flexible employees is needed, since the workforce has changed. <li data-bbox="467 1102 1360 1167">• There are gender issues related to employment. Women make up 80% of graduating MSWs, and many are in the phase of building families. <li data-bbox="467 1171 1386 1308">• Space planning and space allocation is a topic of concern. There are shared work station models, but many people want their own space, so are frustrated by this. Administrators are hoping to reduce facilities used to reduce costs, but employees don't like it. <li data-bbox="467 1312 1386 1524">• Definitions of Remote Work. What does it mean to work remotely? What are the limits? Many agencies are having to define what remote work is. Some agencies have been very clear about it, while others are not. There is a need to address the ways to define remote work. It is important to ensure people are aware of what exists in terms of working models of remote work so organizations can use it. <li data-bbox="467 1528 1386 1635">• How can we move forward on this? One way is to find grants to evaluate remote work. BASSC has resources that we could partner with in terms of developing research. <li data-bbox="467 1640 1370 1705">• Any research on remote work has to look at the impact it has on service populations. <p data-bbox="467 1709 1175 1740">Open forum: Questions, ideas, and updates from attendees</p> <ul data-bbox="467 1745 1386 1850" style="list-style-type: none"> <li data-bbox="467 1745 1386 1850">• A HRSA RFP has been released, but CalSWEC cannot be a partner recipient. The area is exposure to and intervention on opioid prevention. Integrated Substance Use Disorder Training Program (ISTP)

	https://www.hrsa.gov/grants/find-funding/HRSA-23-090 , It is due March 21, 2023.
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[Meeting agendas and handouts](#)

Action Items	Person Responsible	Deadline