**Fresno County CQI Agenda**

**Date: 8/22/16**

**Location: Crocker**

2135 Fresno Street

Fresno, CA 93721

**11:00-11:30 Brunch**

**11:30-11:40 Introductions and Overview**

* Reflect back on CQI work- shorter version
  + Spring 2013 CQI Share Learning Collaborative in SF
  + Several (3-4) Fresno CQI meetings since, last one in April

**11:40-1:30 CQI Implementation Progress**

* Review CQI Action Plan & make connection to values (part of CW & DSS Strategic Plan)
  + Successes:
    - Revised Action Plan
    - Developed data dashboard
    - Started examining qualitative information in April and today and connecting it to quantitative outcome measures
    - Done PDSA’s to improve processes, visitation, safety planning, etc.

**1:30-2:30 Data exercise**

* Review data dashboard- Data workaround activity
  + Focus on 6 key outcome measures- what does the Fresno dashboard tell us about how Fresno is doing in these areas?
  + Map discussion- What is working well, what are areas for improvement & ideas for next steps

**2:30-4:00 pm CFSR results**

* Review latest CFSR results
  + Present CFSR quarterly report
  + Map information and share stories from the reviews, systems & practice issue
* Consider both qualitative and quantitative information, what questions arise and what other information would be helpful

**4:00 pm Action Planning**

* Start to think about the process of how to utilize this information to promote a proactive organizational culture that supports continuous learning

**4:30 Wrap up and Adjourn meeting**